

Delivery minimums -2,000 LBS Yes, product can be mixed and matched to meet minimum delivery requirements.

Dock requirements: Standard dock high and must have loading docks that have the ability to accommodate Semi truck deliveries and not require delivery drivers to unload pallets by hand.

Equipment requirements: Direct deliveries must have functional pallet jack (electric or manual) and/or forklift. The equipment should prevent the delivery driver from having to unload the pallets by hand.

Lead-time requirement for order: 21-working days after receipt of order. Is credit application required: Schools No, Distributors Yes.

Delivery locations requirements- must be in location where Semi trucks are allowed and have access. Deliveries must be able to be made without the assistance or added expense of a lumber.

Unloading requirements-Additional charges incurred from additional labor/expense as a result of the above conditions not being met will be the responsibility of the district. Drivers are not responsible for moving product into storage areas.

Other processor requirements: New direct ship/state warehouse customers must fill out New Customer Form and provide us with Vendor Application.

Return Policy: M.C.I. Foods, Inc. is a USDA establishment which maintains stringent HACCP procedures, Standard Operating Procedures and Quality Control measures which do not allow for returned products, as a means of ensuring food safety. However we have other options to resolve return issues that are available on a case by case situation.

December 12th 2015